

Quality assurance, a continuous improvement process

In a world of increasingly complex and interconnected activities, quality management is an essential tool for standardizing practices, facilitating exchanges and managing an organization.



In this article, Isabelle Damour - Our Quality Management Specialist, will tell you about the advantages of a Quality Management System (QMS), why and how it is implemented within our company, and its importance for our partners and clients.

The QMS makes it possible to streamline flows, clarify / specify roles, establish compliance criteria and guarantee their achievement. The needs and expectations of customers and partners are at the heart of the operation of the company. The quality system reassures them about the robustness of the processes and the quality of the services.

How the QMS is implemented within PhinC Development

From the start, the founders of PhinC Development have infused their quality management system with the rigor that is inseparable from the pharmaceutical industry (GxP) and a pragmatism resulting

from a long practice of the PhinC businesses. Combined with the agility of a human-sized team, the result is both robust and flexible.

“At PhinC, the QMS is a function that is strongly integrated into the scientific operations we conduct. Indeed, it must both ensure the monitoring of regulatory and legal requirements applicable to our R&D activities, and also continuously be adapted to business practices. These are constantly evolving with the continual improvement of modeling and simulation methods and the development of modeling software packages.” Virginie Gualano, Pharmacokinetic & PBPK Expert.

The importance the QMS for our clients

Our quality system is alive, it evolves with regulatory requirements and business guidelines. It is enriched by the experiences and thoughts of each. It allows our employees to capitalize on their know-how and ensure consistency of practices. The processes and tools put in place are theirs and they are strongly involved in making them efficient. They are the engine of improvement.

For our clients, this environment assures them that all measures are taken, monitored and audited to ensure the reliability of the results and the integrity of the data of the development projects that we carry out for them.

Ensure the Right Choice: A Quality Assurance Perspective

External QA audits provide an independent evaluation of quality and bring a fresh perspective and new insights during the evaluation of PhinC as a partner. Within our company, our priority is to implement and maintain quality assurance and quality control systems with SOPs to ensure that trials are conducted and data are generated, documented (recorded), and reported in compliance with the protocols and the applicable regulatory requirements. So far, all of our QA audits demonstrated compliance, transparency, and good issue management.

We are very satisfied that our processes are validated and the adequate quality control steps are incorporated, and monitored for effectiveness. This really increases the comfort level of our auditors and clients.

CONTACT

Let's talk about how we can help you in your drug development research 